



HEATING • AIR CONDITIONING • PLUMBING

JOIN OUR VIP LOYALTY DISCOUNT PROGRAM

Enjoy the benefits – repair discounts, priority service & much more! Get peace of mind by signing up!

Call or Text
403.236.2444



VIP LOYALTY DISCOUNT PROGRAM

- > DISCOUNTS
- > NO OVERTIME CHARGES
- > PRIORITY SERVICE
- > MAXIMIZE EFFICIENCY
- > EXTEND LIFE EXPECTANCY
- > SAVE MONEY

FIXED RIGHT GUARANTEE⁽¹⁾

DID YOU KNOW THAT 90% OF SERVICE CALLS ARE A RESULT OF A LACK OF MAINTENANCE?

Prevent untimely and costly emergency service requests by keeping your system well maintained!

Our VIP Loyalty Discount Program will give you:

- > Peace of mind as we keep your system(s) running safely and efficiently
- > Long term savings on utility bills & repairs
- > Trouble free maintenance appointment reminders
- > And much more!

Just like your car, annual maintenance is required and keeps your warranty valid.

Your plan will pay for itself year after year so spend smarter and join Arpi's VIP Loyalty Discount Program today!



Platinum member

Green Plan

\$11.99/monthly
\$143.88/yearly

**Annual 15 point furnace
tune up & safety check**

***Annual supply of standard
1" filters Merv 11**

**10% discount on
additional tune ups**

Gold Plan

\$19.99/monthly
\$239.88/yearly

**Annual 30 point furnace
tune up & safety check**

***Annual supply of standard
1" filters Merv 11**

**15% discount on additional
tune ups**

**NO dispatch FEE during
regular business hours**

****NO OVERTIME charges**

**Priority Emergency Service
within 24 hours**

15% discount on repairs

**Combustion analysis &
system efficiency report**

**FREE duct cleaning every
3rd year**

**5% discount on all new future
equipment installs**

Platinum Plan

\$27.99/monthly
\$335.88/yearly

**Annual 30 point furnace
and air conditioner tune up
& safety check**

***Annual supply of standard
1" filters Merv 11**

**15% discount on additional
tune ups**

**NO dispatch FEE during
regular business hours**

****NO OVERTIME charges**

**Priority Emergency Service
within 24 hours**

15% discount on repairs

**Combustion analysis &
system efficiency report**

**FREE duct cleaning every
3rd year**

**5% discount on all new future
equipment installs**

Boiler or Tankless Water Heater TUNE UP & SAFETY CHECK

\$31.99/monthly
\$383.88/yearly

**Annual boiler or tankless water
heater tune up & safety check**

**15% discount on additional
tune ups**

**NO dispatch FEE during
regular business hours**

****NO OVERTIME charges**

**Priority Emergency Service
within 24 hours**

15% discount on repairs

**Combustion analysis &
system efficiency report**

**FREE annual drinking water
quality test (tests for water
PH level, water hardness and
chlorine)**

**20% OFF on boiler system flush
if required**

**5% discount on all new future
equipment installs**

* ANNUAL SUPPLY OF FILTERS ASSUMES FILTER REPLACEMENT EVERY 3 MONTHS

** PARTS AND LABOUR WILL BE CHARGED AT REGULAR PRICING, NOT OVERTIME PRICING

†† IF OUR REPAIR FAILS WITHIN 2 YEARS, WE WILL REPLACE THE FAILED PARTS AT NO CHARGE



**VIP LOYALTY
DISCOUNT PROGRAM**

• DISCOUNTS
• NO OVERTIME CHARGES
• PRIORITY SERVICE
• MAXIMIZE EFFICIENCY
• EXTEND LIFE EXPECTANCY
• SAVE MONEY

FIXED RIGHT GUARANTEE††

15 POINT FURNACE PRECISION TUNE-UP

15 POINT FURNACE PRECISION TUNE-UP INCLUDES:

- Check thermostat operation
- Check furnace operation before PTU
- Visually inspect heat exchanger for metal fatigue fractures
- Check flame sensor Micro Amp reading
- Check blower motor capacitor (mfd) and reference manufacturer specifications
- Check blower motor amp draw and reference manufacturer specifications
- Check & clean condensate drains and traps
- Check the incoming gas pressure
- Leak test the gas line shutoff & fittings
- Check temperature rise range and reference manufacturer specifications
- Check filter and replace if needed (1" Standard-sized filter only)
- Inspect combustion air intake venting
- Inspect fresh air intake venting
- Monitor full furnace cycle and operation
- Check CO detectors in the home

POST PTU CHECK:

- Replaced Doors securely on the furnace
- Set Thermostat to Original Setting
- Check Furnace Operation AFTER PTU

30 POINT FURNACE PRECISION TUNE-UP

30 POINT CHECK INCLUDES:

- Check thermostat operation
- Check furnace operation before PTU
- Visually inspect heat exchanger for metal fatigue fractures
- Check flame sensor Micro Amp reading
- Check blower motor capacitor (mfd) and reference manufacturer specifications
- Check blower motor amp draw and reference manufacturer specifications
- Check & clean condensate drains and traps
- Check the incoming gas pressure
- Leak test the gas line shutoff & fittings
- Check temperature rise range and reference manufacturer specifications
- Check filter and replace if needed (1" Standard-sized filter only)
- Inspect combustion air intake venting
- Inspect fresh air intake venting
- Monitor full furnace cycle and operation
- Check CO detectors in the home
- Visually inspect the ductwork
- Remove combustibles from the furnace area
- Check & clean burners and pilot burner
- Check & clean igniter and flame sensor
- Check & clean thermocouple if required
- Check inducer motor & pressure switch
- Inspect collector Box for leaks
- Check blower assembly & motor
- Check motor fan belts
- Check all safety limit operations
- Check safety high limit reading and reference manufacturer specifications
- Check all electrical connections at furnace (120v & 24v wiring)
- Check and adjust gas pressure 1st stage and reference manufacturer specifications
- Check and adjust gas pressure 2nd stage and reference manufacturer specifications
- Perform combustion analysis and ensure CO levels are within the safe operating range
- Review any concerns and questions with the customer and go over thermostat control settings

POST PTU CHECK:

- Replaced Doors securely on the furnace
- Set Thermostat to Original Setting
- Cleaned Around Furnace Area
- Check Furnace Operation AFTER PTU
- Check Water Leak Alarm

30 POINT FURNACE PRECISION TUNE-UP

and

AIR CONDITIONING PRECISION TUNE-UP

30 POINT CHECK INCLUDES:

- Check thermostat operation
- Check furnace operation before PTU
- Visually inspect heat exchanger for metal fatigue fractures
- Check flame sensor Micro Amp reading
- Check blower motor capacitor (mfd) and reference manufacturer specifications
- Check blower motor amp draw and reference manufacturer specifications
- Check & clean condensate drains and traps
- Check the incoming gas pressure
- Leak test the gas line shutoff & fittings
- Check temperature rise range and reference manufacturer specifications
- Check filter and replace if needed (1" Standard-sized filter only)
- Inspect combustion air intake venting
- Inspect fresh air intake venting
- Monitor full furnace cycle and operation
- Check CO detectors in the home
- Visually inspect the ductwork
- Remove combustibles from the furnace area
- Check & clean burners and pilot burner
- Check & clean igniter and flame sensor
- Check & clean thermocouple if required
- Check inducer motor & pressure switch
- Inspect collector Box for leaks
- Check blower assembly & motor
- Check motor fan belts
- Check all safety limit operations
- Check safety high limit reading and reference manufacturer specifications
- Check all electrical connections at furnace (120v & 24v wiring)
- Check and adjust gas pressure 1st stage and reference manufacturer specifications

- Check and adjust gas pressure 2nd stage and reference manufacturer specifications
- Perform combustion analysis and ensure CO levels are within the safe operating range
- Review any concerns and questions with the customer and go over thermostat control settings

POST PTU CHECK:

- Replaced Doors securely on the furnace
- Set Thermostat to Original Setting
- Cleaned Around Furnace Area
- Check Furnace Operation AFTER PTU

AIR CONDITIONING TUNE-UP INCLUDES THESE CHECKS:

- Discuss any concerns/problems with the customer
- Record outdoor ambient temp (F)
- Check evaporator coil
- Check & clean (if req'd) condenser coil
- Inspect fan blades for cracks, tightness
- Inspect condenser fan motor & oil as necessary
- Turn on A/C and check operational pressures and verify refrigerant charge
- Check suction pressure and reference manufacturer specifications
- Check discharge pressure and reference manufacturer specifications
- Record compressor amperage readings
- Record sub-cooling (F) and reference manufacturer specifications
- Record superheat (F) and reference manufacturer specifications
- Check metering device
- Inspect caps, tighten and Seal (if req'd)
- Check electrical connections at condenser unit
- Check plenum PTO air temp (F)
- Check return air temp (F)
- Record temperature drop (F)

POST PTU CHECK:

- Replaced doors securely on the furnace
- Set thermostat to original setting
- Cleaned around furnace area
- Checked furnace operation AFTER PTU
- Checked water leak alarm

BOILER PRECISION TUNE-UP & SAFETY CHECK

BOILER PRECISION TUNE-UP & SAFETY CHECK INCLUDES:

- Check & clean burners & pilot burner
- Check & clean igniter & flame sensor
- Check manifold gas pressure
- Check flame sensor micro amp reading and reference manufacturer specifications
- Check thermocouple millivolt dropout and reference manufacturer specifications
- Clean thermocouple (replace if required)
- Check inducer motor & pressure switch
- Check inducer motor W.C. reading
- Inspect control wiring
- Check safety limit reading for temperature it opens and reference manufacturer specifications
- Test pressure relief valve
- Test water feed
- Test flow switch
- Test & clean low water cutoff
- Verify back flow preventer is operational
- Test operating control
- Check chimney is in good condition
- Check and clean the combustion air intake if required
- Test expansion tank
- Check outdoor reset on boiler (if installed)
- Test pumps
- Visual inspection of control wiring
- Combustion analysis to verify system efficiency and safety
- Check general condition of system
- Check water leak alarm
- Check CO detector

CONDENSING BOILER ADDITIONAL TESTS AS NEEDED:

- Flush heat exchanger & condensate drain
- Visual inspection for water stains and water leaks
- Clean outdoor combustion air screen
- Inspect condensate neutralizer
- Check and clear error codes in the control unit
- Verify boiler is operational before leaving
- Educate homeowner on system operation and maintenance