

JOIN OUR VIP LOYALTY DISCOUNT PROGRAM

Enjoy the benefits - repair discounts,
priority service & much more!
Get piece of mind by signing up!



VIP LOYALTY DISCOUNT PROGRAM

- > DISCOUNTS
- > NO OVERTIME CHARGES
- > PRIORITY SERVICE
- > MAXIMIZE EFFICIENCY
- > EXTEND LIFE EXPECTANCY
- > SAVE MONEY

FIXED RIGHT GUARANTEE^[1]

DID YOU KNOW THAT 90% OF SERVICE CALLS ARE A RESULT OF A LACK OF MAINTENANCE?

Prevent untimely and costly emergency service requests by keeping your system well maintained!

Our **VIP Loyalty Discount Program** will give you:

- > Peace of mind as we keep your system(s) running safely and efficiently
- > Long term savings on utility bills & repairs
- > Trouble free maintenance appointment reminders
- > And much more!

Just like your car, annual maintenance is required and keeps your warranty valid.

Your plan will pay for itself year after year so spend smarter and join Arpi's Discount Loyalty Program today!



VIP LOYALTY DISCOUNT PROGRAM

- > DISCOUNTS
- > NO OVERTIME CHARGES
- > PRIORITY SERVICE
- > MAXIMIZE EFFICIENCY
- > EXTEND LIFE EXPECTANCY
- > SAVE MONEY

FIXED RIGHT GUARANTEE^[1]

Green Plan

\$9.99/monthly

Annual 15 point furnace tune up & safety check
[\(CLICK TO LEARN MORE\)](#)

*Annual supply of standard 1" filters

10% discount on additional furnace tune ups

**NO OVERTIME charges

Priority service within 48 hours

Gold Plan

\$19.99/monthly

Annual 30 point furnace or boiler tune up & safety check
[\(CLICK TO LEARN MORE\)](#)

*Annual supply of standard 1" filters

15% discount on additional tune ups

**NO OVERTIME charges

Priority service within 24 hours

10% discount on repairs

Combustion analysis & system efficiency report

NO FEE for dispatch/diagnostics during regular business hours

FREE duct cleaning every 3rd year

Discounts on all future purchases

Platinum Plan

\$24.99/monthly

Annual 30 point furnace and air conditioner tune up & safety check
[\(CLICK TO LEARN MORE\)](#)

*Annual supply of standard 1" filters

15% discount on additional tune ups

**NO OVERTIME charges

Priority service within 24 hours

15% discount on repairs

Combustion analysis & system efficiency report

NO FEE for dispatch/diagnostics during regular business hours

FREE duct cleaning every 3rd year

Discounts on all future purchases



*ANNUAL SUPPLY OF FILTERS ASSUMES FILTER REPLACEMENT EVERY 3 MONTHS.

** PARTS AND LABOR WILL BE CHARGED AT REGULAR PRICING, NOT OVERTIME PRICING

^[1]IF OUR REPAIR FAILS WITHIN 365 DAYS, WE WILL REPLACE THE FAILED PARTS AT NO CHARGE

\$9.99/monthly

Green Plan

15 POINT FURNACE PRECISION TUNE-UP & SAFETY CHECK

15 POINT FURNACE PRECISION TUNE UP & SAFETY CHECK INCLUDES:

- Check thermostat operation
- Check & inspect heat exchanger
- Check furnace operation before PTU
- Check & clean flame sensor
- Check flame sensor Micro Amp reading
- Check inducer motor & pressure switch
- Check inducer motor W.C. reading
- Check & clean condensate drains and traps, Check safety limit operations
- Check safety limit reading for temperature it opens and reference manufacturer specifications
- Check & adjust gas pressure
- Gas pressure W.C. reading 1st stage
- Gas pressure W.C. reading 2nd stage
- Leak test: Gas line shutoff & fittings
- Check temperature rise range
- Check filter and replace if needed (1" standard filter only)
- Inspect combustion air intake venting
- Review fresh air intake venting
- Monitored full furnace cycle and operation
- Remove combustibles from furnace area
- Review any concerns and questions with customer and go over thermostat control settings

POST PTU CHECK:

- Replaced doors securely on the furnace
- Set thermostat to original Setting
- Cleaned around furnace area
- Check furnace operation AFTER PTU
- Check water leak alarm
- Check CO detectors



**VIP LOYALTY
DISCOUNT PROGRAM**

- > DISCOUNTS
- > NO OVERTIME CHARGES
- > PRIORITY SERVICE
- > MAXIMIZE EFFICIENCY
- > EXTEND LIFE EXPECTANCY
- > SAVE MONEY

FIXED RIGHT GUARANTEETM

Gold Plan

\$19.99/monthly

30 POINT FURNACE PRECISION TUNE-UP & SAFETY CHECK

30 POINT CHECK INCLUDES:

- Check thermostat operation
- Check furnace operation before PTU
- Inspect heat exchanger
- Check & clean burners and pilot burner
- Check & clean igniter and flame sensor
- Check flame sensor micro amp reading
- Check & clean thermocouple
- Check inducer motor & pressure switch
- Check Inducer motor W.C. reading
- Inspect collector box
- Check & clean condensate drains and traps
- Check & clean blower assembly & motor
- Check blower motor capacitor (mfd) and reference manufacturer specifications
- Check blower motor amp draw and reference manufacturer specifications
- Clean blower compartment
- Check fan belts and replace as required
- Check all safety limit operations
- Check safety high limit reading for temperature it opens and reference manufacturer specifications
- Check all electrical connections at furnace (120v & 24v wiring)
- Check & adjust gas pressure
- Gas pressure W.C. reading 1st stage
- Gas pressure W.C. reading 2nd stage
- Leak test: Gas line shutoff & fittings
- Check temperature rise range and reference manufacturer specifications
- Check filter and replace if needed (1" standard filter included only)
- Inspect combustion air intake venting
- Review fresh air intake venting
- Monitor full furnace cycle and operation
- Visually inspect duct work
- Remove combustibles from furnace area.
- Review any concerns and questions with customer and go over thermostat control settings.

POST PTU CHECK:

- Replaced doors securely on the furnace
- Set thermostat to original Setting
- Cleaned around furnace Area
- Check furnace operation AFTER PTU
- Check water leak alarm
- Check CO detectors

Or

BOILER PRECISION TUNE-UP & SAFETY CHECK

BOILER PRECISION TUNE UP & SAFETY CHECK INCLUDES:

- Check & clean burners & pilot burner
- Check & clean igniter & flame sensor
- Check manifold gas pressure
- Check flame sensor micro amp reading and reference manufacturer specifications
- Check thermocouple millivolt dropout and reference manufacturer specifications
- Clean thermocouple (replace if required)
- Check inducer motor & pressure switch
- Check inducer motor W.C. reading
- Inspect control wiring
- Check safety limit reading for temperature it opens and reference manufacturer specifications
- Test pressure relief valve
- Test water feed
- Test flow switch
- Test & clean low water cutoff
- Verify back flow preventer is operational
- Test operating control
- Check chimney is in good condition
- Check and clean the combustion air intake if required
- Test expansion tank
- Check outdoor reset on boiler (if installed)
- Test pumps
- Visual inspection of control wiring
- Combustion analysis to verify system efficiency and safety
- Check general condition of system
- Check water leak alarm
- Check CO detector

CONDENSING BOILER ADDITIONAL TESTS (AS NEEDED):

- Flush heat exchanger & condensate drain
- Visual inspection for water stains and water leaks
- Clean outdoor combustion air screen
- Inspect condensate neutralizer
- Check and clear error codes in the control unit
- Verify boiler is operational before leaving
- Educate homeowner on system operation and maintenance

30 POINT FURNACE PRECISION TUNE-UP & SAFETY CHECK

30 POINT CHECK INCLUDES:

- Check thermostat operation
- Check furnace operation before PTU
- Inspect heat exchanger
- Check & clean burners and pilot burner
- Check & clean igniter and flame sensor
- Check flame sensor micro amp reading
- Check & clean thermocouple
- Check inducer motor & pressure switch
- Check Inducer motor W.C. reading
- Inspect collector box
- Check & clean condensate drains and traps
- Check & clean blower assembly & motor
- Check blower motor capacitor (mfd) and reference manufacturer specifications
- Check blower motor amp draw and reference manufacturer specifications
- Clean blower compartment
- Check fan belts and replace as required
- Check all safety limit operations
- Check safety high limit reading for temperature it opens and reference manufacturer specifications
- Check all electrical connections at furnace (120v & 24v wiring)
- Check & adjust gas pressure
- Gas pressure W.C. reading 1st stage
- Gas pressure W.C. reading 2nd stage
- Leak test: Gas line shutoff & fittings
- Check temperature rise range and reference manufacturer specifications
- Check filter and replace if needed (1" standard filter included only)
- Inspect combustion air intake venting
- Review fresh air intake venting
- Monitor full furnace cycle and operation
- Visually inspect duct work
- Remove combustibles from furnace area.
- Review any concerns and questions with customer and go over thermostat control settings.

POST PTU CHECK:

- Replaced doors securely on the furnace
- Set thermostat to original Setting
- Cleaned around furnace Area
- Check furnace operation AFTER PTU
- Check water leak alarm
- Check CO detectors

And

AIR CONDITIONING PRECISION TUNE UP

AIR CONDITIONING PRECISION TUNE UP INCLUDES THESE CHECKS:

- Discuss any concerns/problems with the customer
- Record outdoor ambient temp (F)
- Check evaporator coil
- Check & clean (if req'd) condenser coil
- Inspect fan blades for cracks, tightness
- Inspect condenser fan motor & oil as necessary
- Turn on A/C and check operational pressures and verify refrigerant charge
- Check suction pressure and reference manufacturer specifications
- Check discharge pressure and reference manufacturer specifications
- Record compressor amperage readings
- Record sub-cooling (F) and reference manufacturer specifications
- Record superheat (F) and reference manufacturer specifications
- Check metering device
- Inspect caps, tighten and Seal (if req'd)
- Check electrical connections at condenser unit
- Check plenum PTO air temp (F)
- Check return air temp (F)
- Record temperature drop (F)

POST PTU CHECK:

- Replaced doors securely on the furnace
- Set thermostat to original setting
- Cleaned around furnace area
- Checked furnace operation AFTER PTU
- Checked water leak alarm
- Checked CO detector