



# The Examiner

www.betterbusinessbureau.ca

Better Business Bureau of Southern Alberta

Calgary & District: 531-8786 Southern Alberta: 1-800-221-6690

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## ARCHIVE

### October

October 21, 2005  
Vol. 1 Issue 18

### September 2005

September 7, 2005  
Vol. 1 Issue 15

### July

July 22, 2005  
Vol. 1 Issue 12

### June, 2005

June 20, 2005  
Vol. 1 Issue 11

## Congratulation to the 2005 Better Business Bureau Ethic Award Winner

The Better Business Bureau is proud to present the 2005 winner of the prestigious Ethic Award .



John Senycz (Arpi' Industrie Ltd.) accept the Ethic Award in the large business category from Ellen Wright (President & CEO, BBB) and David Steele (BBB Board Chair)

[FULL STORY]

## Ethic Award Speaker Address e Charitie

Three hundred local business people gathered together to celebrate ethic in business and hear Art Taylor, President of the Better Business Bureau' Wise Giving Alliance.

[FULL STORY]

## A Special Thank to our Judge



The Better Business Bureau would like to express our thank to the Ethic Award Judge for their time and consideration: **Wendelin Fraer**, Dean of the School for Business at Mount Royal College; **Rob Phillip**, Director of Consumer Service at Alberta Government Service ; and

**May, 2005**  
May 31, 2005  
Vol. 1 Issue 10

**April 2005**  
April 28, 2005  
Vol. 1 Issue 9

**March 2005**  
March 30, 2005  
Vol. 1 Issue 7

**February 2005**  
February 22, 2005  
Vol. 1 Issue 5

**January 2005**  
January 28, 2005  
Vol. 1 Issue 3

**December 2004**  
December 23, 2004  
Vol. 1 Issue 2

**November 2004**  
November 30, 2004  
Vol. 1 Issue 1

**Judge Michael H. Porter (retired).**

## Outstanding Benefit for BBB Member



Nancy Brown, Director, Member Service talk to David Puhl, Pulh Employee Benefit about the new benefit program for our member .

**[FULL STORY]**

## Member' Corner

The Better Business Bureau end our bet with for a speedy recovery to Cary Seibel, President of Airtech Heating & Air Conditioning. Airtech joined the Lethbridge Bureau in 2003. The staff of Airtech will continue to provide excellent service in the community during Cary' recovery.

Congratulations to Vern Healy from While Away House Sitter & Pet Care Inc., prizewinner of the Ethic Award early bird ticket contest. Vern won two tickets to the Power Within Convention featuring keynote speaker Bill Clinton.

## Networking-Seminar Luncheon



Darryl Stark, Billion Security Group  
Eric Willerth, Edward Jone  
Ja vinder Rai, Day & Night Carpet and Fine Furniture Cleaning

Participants at the first combined BBB networking/ seminar luncheon were treated to a dynamic speaker, Robert Haine, President of The ARGOSY Group. Attendees heard from Haine how to "Build Business Producing Relationships" and had the opportunity to network with BBB members.

Watch for the winter line-up of speakers in the next Examiner.

## Welcome to New Member



New BBB Member  
Attend Orientation

Ru & Bonny Ramunen (Century 21 The Professional Ltd.) Stewart Young (The Granite Shop Inc.) Stephen Dewitt (Packmaster Inc.) Janette Welch (Alberta Wireless (2002) Inc.) Daniel Fung (Natural Beauty Professional Aesthetic Salon) Laura Christianon (Auto Home Garage Builder Inc.)

[FULL STORY]

## Inquiry and Complaint Stat for October 2005

[FULL STORY]

## Collecting Payment Due

Your business provides a product or service and in return you expect payment in a timely manner, but at one time or other most businesses struggle to get that payment in.

[FULL STORY]

## Small Business Award Winner



Sharlene Marie  
About Staffing Ltd.  
Small Business Award  
Winner

**Small Bu ine Honourable Mention Winner**



**Chri Klován, Susan  
Davidson, Ed Buchanan,  
John Davidson**

**Calgary Ribbon Exchange  
Small Bu ine Honourable  
Mention**

**Medium Bu ine Award Winner**



**Tony Fisher  
SML Entertainment  
Medium Bu ine Award  
Winner**

**Large Bu ine Award Winner**



**John Senycz**  
**Arpi' Indu trie Ltd.**  
**Large Bu ine Award Winner**

### **Non Profit Award Winner**



**Ellen Wright, BBB  
Pre ident**  
**Edna Sutherland,  
Calgary Immigrant  
Women' A ociation  
Non Profit Award Winner**  
**David Steele, BBB Board  
Chair**

### **Join U in Congratulating Long-Standing Member of the BBB**

The Better Bu ine Bureau of Southern Alberta would like to recognize long-term member of the BBB on their anniversary month. The following companie have shown dedication to good cu tomer relation , ethic and integrity in the marketplace.

[FULL STORY]

### **No Reply to Complaint**

The Better Bu ine Bureau regularly publi he the name of firm that have not re ponded to recent cu tomer complaint , which have been


brought to it attention. There may be in tance where the company ha taken care of the complaint and con idered the matter clo ed, or the company may feel the complaint unju tified. If the BBB ha not received a re pon e, our record cannot reveal either po ition.

[FULL STORY]

## Thank You to Our Gold Spon or




## Member Adverti ement

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